



## **Rebeltec Communications LLC Internal/External Install Technician**

Rebeltec Communications LLC, a Communications Company, a fast growing provider of Wireless Broadband, Cable Broadband, and Fiber Optic Internet Service as well as Cable TV and Digital Voice is looking to hire a full time install technician to cover our serving area. We are currently looking for individuals who are self-motivated and possess exceptional customer service and mechanical skills for our installer position.

### **Ideal candidates will possess:**

- Good Communication and Customer Service skills
- Be Responsible, Honest, and Trustworthy
- Have Patience, Confidence, and understand Confidentiality
- The ability to work a scheduled day from 9 am to 5:30 pm – Monday to Friday
- Must be self-motivated
- Must be a team player
- Hands on mechanical aptitude
- Clean driving record
- Ability to travel for long periods of time
- Be available for Emergency call outs
- Have basic computer and internet program knowledge
- The ability and willingness to learn
- The ability to problem solve
- Must be organized

### **Responsibilities would include but not be limited to the following:**

- Install, test and repair Wireless Broadband, Cable Broadband, and Fiber Optic Equipment Setups in commercial and residential settings while ensuring all work is done according to quality standards set by Rebeltec Communications LLC.
- Install test and repair Wireless Broadband equipment on communications towers and grain elevators.
- Install, repair, troubleshoot and maintain 12VDC, 24VDC and 48VDC power and battery systems.
- Operate hand tools, power tools, and light equipment.
- Work safely around and off of large ladders.
- Visually inspect installation site to identify obstructions that could distort or block signals to Access Points for our Wireless Broadband Internet.
- Program and troubleshoot wireless and networking equipment for each customer/project
- Instruct customers on proper use of equipment
- Complete necessary paperwork for each work order/customer and receive proper signature for accurate billing
- Timely reporting to work, reporting an estimated time of completion for every job, and efficient use of time each day to comply with work schedule and customer appointments.
- Training and tools for the installer position is provided –  
(Surprise inspections of install vehicle will be performed by employer)
- An install vehicle and gas is provided for the installer position.
- Keep track of all wireless equipment and supplies – will be responsible for filling out purchase orders when needed
- Job Description is subject to change at any time by Rebeltec Communications LLC

All employees will automatically be covered by Workman's Comp insurance provided by Pinnacol Assurance. Any/All "driving employees" will have a Driver's Background Check done to ensure a clean driving record. Rebeltec Communications LLC is a drug free workplace. To protect our employees and customers and to provide a safe work environment, Rebeltec requires all new hires to successfully complete a background check and drug testing.

### **Benefits Package**

Free High Speed Wireless Internet Service at Residence

Paid Holidays

Paid Sick/Personal Days – beginning after 60-day probationary period

Paid Vacation Days – beginning after 60-day probationary period

Health Insurance – beginning after 60-day probationary period